



सत्यमेव जयते



V.P. Singh Badnore

*Governor of Punjab &
Administrator, UT Chandigarh*

MESSAGE

I am pleased to inform that Right to Service Act is now fully operational in the UT of Chandigarh. This means that people have a right to get public services from government departments in a time bound manner, and if a government official does not provide the service within the stipulated time limit, he/she can be held accountable for the same. For any lapses in this regard, not only penalty can be imposed, but disciplinary action can also be initiated against him/her.

A total of 486 services being provided by 28 departments of the Chandigarh Administration have been notified vide Administration's Notification No. 28/67/1-IH(11)-2020/10872 dated 08.10.2020, containing the services, details of designated officers who shall be responsible for providing these services and the first & second appellate authorities before whom citizens can file appeal if service is not provided within the given time limit or is deficient in any manner.

A Commission known as Chandigarh Right to Service Commission has already been constituted for monitoring implementation of the Right to Service Act. Full text of the Act, the Rules and the above mentioned notification may be seen on the Commission's website rtsc.chd.gov.in

For any kind of query with regard to the Right to Service Act or any difficulty in getting public services within the prescribed time limits, public may contact the Commissioner, Sh. K.K. Jindal, IAS (Retd.) by email / phone call or by personally visiting at the following address:

CHANDIGARH RIGHT TO SERVICE COMMISSION

Nagar Yojana Bhavan, C-Wing, Madhya Marg

Sector 18-A, Chandigarh- 160018

Phone No. 0172-5171500, 2700018

Email: chd.rtsc@chd.nic.in Website: rtsc.chd.gov.in

I appeal to the people of this City Beautiful to make full use of the Right to Service Act by availing time bound delivery of public services.

Sd/-

[V.P. Singh Badnore]